

Due to recent policy changes for processing visiting students to UT-Austin, the ID Center will not be able to issue a UT ID unless the student and their UT EID have been verified and approved in our database. Your coordinator is aware of these changes; however, if you run into any difficulties, please contact the Office of the Vice President for Student Affairs at (512) 232-3994. UTHealth and UT-Austin have arranged to provide you access to the student services listed below.

UT ID CENTER (512) 471-4334

BEFORE accessing the available campus services described on this flyer, you must obtain your photo ID card. The ID Center is located in the Flawn Academic Center, 1st floor (FAC 101). Office hours are Monday-Friday from 8:00 a.m. - 6:00 p.m. Please identify yourself as a **UTHealth School of Public Health or Smithville/Bastrop** student and **present a photo ID** (preferably a Texas Driver’s License). You can upgrade your ID to access free online services, please request this at the time of payment. This service requires a password which will be given at the ITS-Help Desk located at FAC 100. Please remember the guest Identification Number (EID) you receive as you will need it to access other UT services. If you should need a replacement card, you will be charged

COUNSELING & MENTAL HEALTH CENTER (512) 471-3515

CMHC offers short-term individual counseling, group counseling, psychiatric services, and assistance with referrals to the community. There is a \$10 charge for office visits with a counselor and a \$15 charge for office visits with a psychiatrist. To schedule an appointment, please call (512) 471-3515 between 8:00 a.m. - 5:00 p.m. Counseling services are provided Monday - Friday from 8:00 a.m. – 5:00 p.m. in the Student Services Building, 100 W. Dean Keeton Street, 5th Floor.

In addition, 24-hour counseling services are available through CMHC Crisis Line, which is a confidential service staffed by mental health professionals specifically trained to deal with concerns relevant to university students. Please call (512) 471-2255 for more assistance.

For further information about CMHC services, please visit our website at <http://cmhc.utexas.edu/>

RECREATIONAL SPORTS (512) 471-6370 GRE 2.200

Recreational Sports provides supervised facilities, equipment, and related services so that interested persons of all skill levels can pursue their recreational interests.

Once you have obtained your UT ID card, you will use your UT ID card for access to all recreation facilities.

For further information on the facilities and hours, visit their web site at <http://www.utrecsports.org>

LIBRARY SERVICES (512) 495-4350

You can use UT Austin libraries during their operating hours. To check out books, present your UT ID card acquired from the at the UT ID Center to the Courtesy Borrower Services, located in the Perry-Castaneda Library 2.122, to have it validated for checkout. UT Austin has many libraries, so please visit their website at <http://www.lib.utexas.edu> for operating hours, locations, and other information.

UNIVERSITY HEALTH SERVICES (512) 471-4955 www.healthyhorns.utexas.edu

University Health Services (UHS) is a large, primary care facility that provides general medical, urgent care, women's health, sports medicine, physical therapy, and nutrition services, as well as, allergy shots, immunizations (including full travel-health services), and health promotion services. They also provide a 24/7/365 Nurse Advice Line with nurses who can help ill or injured students determine whether and how soon they need to be evaluated and/or how to care for themselves at home.

In order to access UHS services and once you receive your UT ID card and EID, go to the UHS Cashier/Insurance Office in the Student Services Building (SSB Room 2.106), to inform their staff of your UT EID. You can also send an email with your name, date of birth, UT EID and a statement that you are part of the **UTHealth School of Public Health, Smithville/Bastrop or Public Health Programs** to: j.valdez@uhs.utexas.edu or call (512) 475-8394. You must present your UT ID card/EID number to access UHS services.

Appointments	8:00 a.m. – 5:00 p.m., Monday – Friday* - To access, call (512) 471-4955 or schedule online via "My UHS" at www.healthyhorns.utexas.edu
Cashier/Insurance	8:00 a.m. – 5:30 p.m., Monday – Friday* - (512) 475-8394

**NOTE: Hours may change during semester breaks, over the summer and on UT holidays. Find current UHS hours at www.healthyhorns.utexas.edu*

24-Hour Nurse Advice Line	(512) 475-NURS (6877)	Forty Acres Pharmacy	(512) 471-1824 (operated by the College of Pharmacy)
Student Health Insurance Plan	(512) 475-8394	Health Promotion Resource Center	(512) 475-8252

UNIVERSITY HEALTH SERVICES CHARGES

- Most UHS office visits cost \$10. The office visit charge is higher for: physical exams, annual women's health exams, initial travel health appointments, visits with a registered dietitian and physical therapy visits.
- There are charges for all medications, supplies, and procedures used to diagnose and treat illnesses and injuries. These include, but are not limited to, lab tests; x-rays; immunizations; orthopedic supplies such as casts, splints, and crutches; physical therapy modalities; IV therapy, and wound care supplies.
- A \$25 charge applies for missed appointments or appointments not cancelled at least two hours in advance (24 hours in advance for appointments with a dietitian or for physical therapy).
- For a list of UHS charges, go to www.healthyhorns.utexas.edu and click "Charges & Insurance."

UHS Insurance and billing

- Students are financially responsible for all charges incurred at each UHS visit, including those not reimbursed to UHS by a student's health insurance.
- While insurance is not required to use UHS, UHS can file claims with most health insurance plans. By giving UHS your insurance information, you are authorizing them to file a claim with (send a bill to) your insurance company for services rendered. If you do not want UHS to bill your insurance, you must pay on the day of service in the UHS Cashier/Insurance Office, SSB 2106B. Contact the Cashier/Insurance Office during regular business hours or log on to My UHS at www.healthyhorns.utexas.edu to send a secure message.
- Your insurance company may determine that some or all of the charges incurred at UHS are not covered by your policy. You are responsible to learn what your insurance covers. If you do not have health insurance and cannot pay at the time of service, or if your health benefit does not cover any part of your charges, UHS will post the amount due to your What I Owe. Students who do not have insurance or who are covered by Medicaid or Medicare may be eligible for discounted rates.
- For more information about using insurance and payment options at UHS, click "Info about Charges & Insurance" at www.healthyhorns.utexas.edu.