Instructions to set your internet explorer browser for IE9 compatible view

In order to view graphs, or pictures that included in the blackboard test, you need to make sure your internet explorer (IE) is set up to Internet Explorer 9 Compatibility View. The following is the procedures on how to check or set up your computer to Internet Explorer 9 Compatibility View.

Step 1: Log into blackboard, and click Tools icon as highlighted in the yellow circle on the right hand side of the internet browser tool bars

Step 2: Click on the Tools’ button and select F12 developer tools as circled in purple in the following picture

Step 3: A window ended with the name “F12” should pop open in the blackboard. Please choose from the menu bars in this window with the name “Browser mode: IE9 Compatibility View”. Click on it and identify if it is checked for “Internet Explorer 9 Compatibility View”. If Internet Explorer 9 Compatibility View is already selected, then you don’t need to do anything. If internet Explorer 9 Compatibility View is not selected, please click on it and after this, you should be able to view pictures or graphs on the blackboard test.

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Step 4: For each computer, you only need to set up Internet Explorer 9 Compatibility View once unless you changed it to something else.

- Note: if you have an older version of the browser, the compatibility view settings are under the Tools section in the main Internet Explorer Menu. Just check the box that indicates “View all pages in Compatibility View”.

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