Mobile Device Support Document for Students

Connectivity to the UTHSC-H Exchange e-mail system with an approved mobile device is now available to students.

Students are allowed to connect a single supported device to the UTHealth e-mail system. Multiple devices per student are not permitted at this time.

Supported devices include those running the iOS, Android OS or Windows Mobile OS.

Upon joining a supported mobile device to the UTHSC-H e-mail system, pre-defined policies will be enforced. These policies include but are not limited to minimum password length, inactivity timeout period, and number of failed unlock attempts allowed.

Go to the following site and log in to request provisioning of your mobile device and complete the agreement form:

https://adminapps.uth.tmc.edu/MobileDevicePolicyAcknowledgement

Full details of policies regarding mobile devices can be found at the following site.


This URL is accessible while connected to the UTHealth network.

Notify SPH IT Services immediately if your device is lost or stolen. UTHealth has the ability to remote wipe your device in this instance, but can only do so while the cellular account is still active.