# SPH Information Technology

**Account**. An account will automatically be created for you on the day after you have registered for classes. You can pick up your account and password from Information Technology Services in the basement, east side. If you are not located in Houston, you can call the UTHSC-H Help Desk (713-486-4848) for password assistance.

**Passwords**. Passwords are never to be shared. It is a violation of University policy to ever share a password with anyone. Passwords expire every 180 days. You will be sent an electronic message 2 weeks before your account expiration date, at which time you should go to the website below and change your password. Passwords must meet a "strong" complexity requirement; details of the requirement are provided on the password change page. You may change your password at anytime using this link: http://www.sph.uth.edu/pwchg

**Electronic Mail Access**. Your account gives you access to an electronic mail account with the University. Once you have your account credentials, you can use any internet browsing application to access your mail at:
http://webmail.uth.tmc.edu

**Mobile Mail Access**. You can receive your university e-mail via a mobile device using the iOS, Android OS, Windows Mobile OS, or Blackberry OS. There are some security requirements for this provisioning. The site detailing the security policy and instructions for connecting your mobile device to your university e-mail is
https://inside.uthouston.edu/dcos/mobiledevice/
This link is for the mobile device provisioning instructions directly:
https://inside.uthouston.edu/dcos/mobile-device-management/mobile-device-provisioning/

**Electronic Library Access to Journals**. SPH provides access to an extensive set of online journals and publications through our electronic library. Access to this library is at http://www.sph.uth.edu/library    If you are using this library site from a computer outside of an SPH building, then you will be asked to provide account credentials to access this information.

**BlackBoard**. Some of your instructors may take advantage of an online teaching resource known as BlackBoard. BlackBoard is an online electronic classroom environment where instructors and students can share and collaborate on messages, documents, and other information about the course. Access to BlackBoard is at: http://bb.uth.tmc.edu
Your account credentials are required to access this site.

**SecureShare**. All students are provided a way to store files through the internet, which is available to you from any workstation, in or outside the University. This allows you to access and edit the same files from anywhere, without having to carry diskettes or other storage devices. You can access SecureShare at: https://secureshare.uth.tmc.edu

**Wireless Devices**. SPH is configured for wireless device connectivity. Windows Macintosh, and many Wifi-enabled phones are supported.    You can locate information on configuring your device at the SPH IT Services website,
http://www.sph.uth.edu/itservices

**Virtual Computer Lab**. SPH has created a computer lab which is all virtual. These computers can be remotely accessed from outside the University from any Windows computer which you own. Utilizing the virtual lab is a sophisticated maneuver and requires that you follow the instructions precisely in order for it to operate properly. If you are interested in learning more about the virtual lab and how to use it, access the Virtual Lab reference center at:
http://www.sph.uth.edu/vlab

**Computer Access**. Students may access general computers located in the SPH library.    You must have a valid login account to access these computers. Printing is available for ten cents per page.

**IT Services Website**. If you ever need help or assistance with your account or access to other services, you may visit our website at: http://www.sph.uth.edu/itservices