UTHealth
The University of Texas
Health Science Center at Houston
School of Public Health

All-Payor Claims Database (APCD) of Texas Submitter Feedback Forum

UTHealth School of Public Health
Center for Health Care Data

December 16, 2022

Welcome!

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- Welcome and Housekeeping
  - Thank You!
  - Please place your audio on mute
  - Slides and notes will be made available on our website
- Submitter Forum Schedule
- Agenda
  - November Forum Q&A posted (https://go.uth.edu/txapcd)
  - Errata to Data Submission Guide (DSG)
  - Historical File Submission
  - Submitting Tickets
  - Submitter Feedback/Questions

Data Submission Guide – Errata

- PV for provider file
- No leading v for version number, start with 01
- Specified UTF instead of ASCII

Technical Guides

Texas APCD will be using modified version of the APCD-CDL Version 2.1 standard provided by the APCD Council. Common Data Layout © 2022 University of New Hampshire, NAHDO. Used with permission.

For technical guidance on how to submit data files, please reference the following:

- Data Submission Guide (DSG): PDF | ERRATA
- Common Data Layout (CDL): PDF | EXCEL
- Technical Guide: PDF

Please email technical questions to txapcd@uth.tmc.edu.

Historical File Submissions

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PHASE	NOTIFY DATE	RULE NOTICE (DAYS)	RULE EARLIEST START DATE	APCD PHASE START DATE
REGISTRATION	**07/11/22**	90	NA	**10/10/22**
TEST DATA SUBMISSIONS	**07/11/22**	90	10/01/22	**10/10/22**
HISTORICAL DATA SUBMISSIONS	**12/01/22**	120	01/01/23	**04/03/23** [2]
MONTHLY DATA SUBMISSIONS	**09/01/22**	180	03/01/23	**03/01/23** [1]

[1] Reference Section 1.6 Data Submission Schedules in the Data Submission Guide (DSG) and 28 TAC §21.5405. The first monthly submission data files will contain claims data adjudicated in **November 2022**. All monthly submissions are due by the 7th of the month.

[2] All historical files should be submitted no later than **June 30, 2023** and to include claims data from **January 2019 through October 2022**; or to the submitter's first monthly data submission to the TX-APCD. The expected first monthly data submission will be November 2022 data provided during the March monthly submission period. Each historical file submission should contain only a single year-month data period and can be submitted in any year-month order.

Ticket Submission via Email

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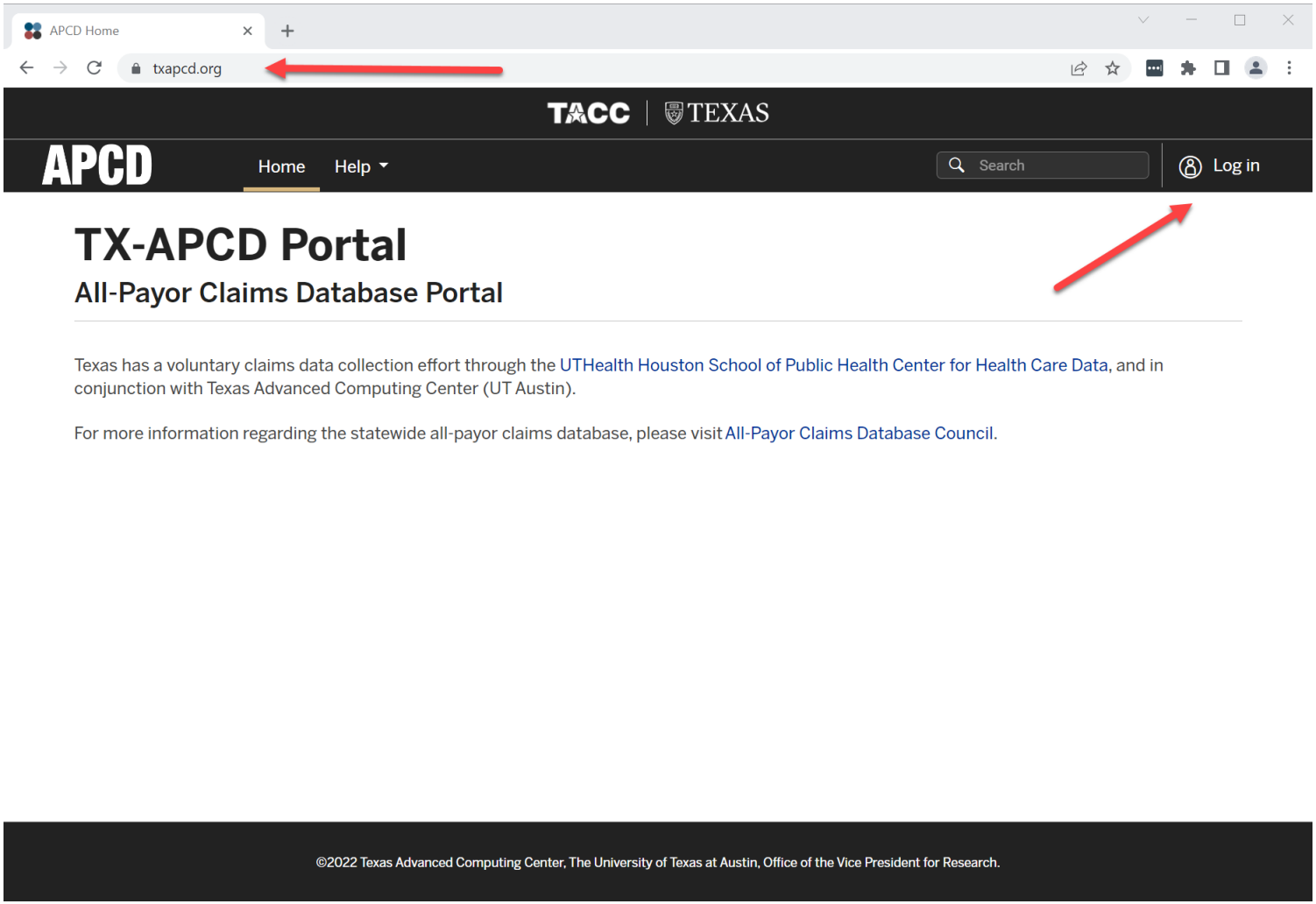
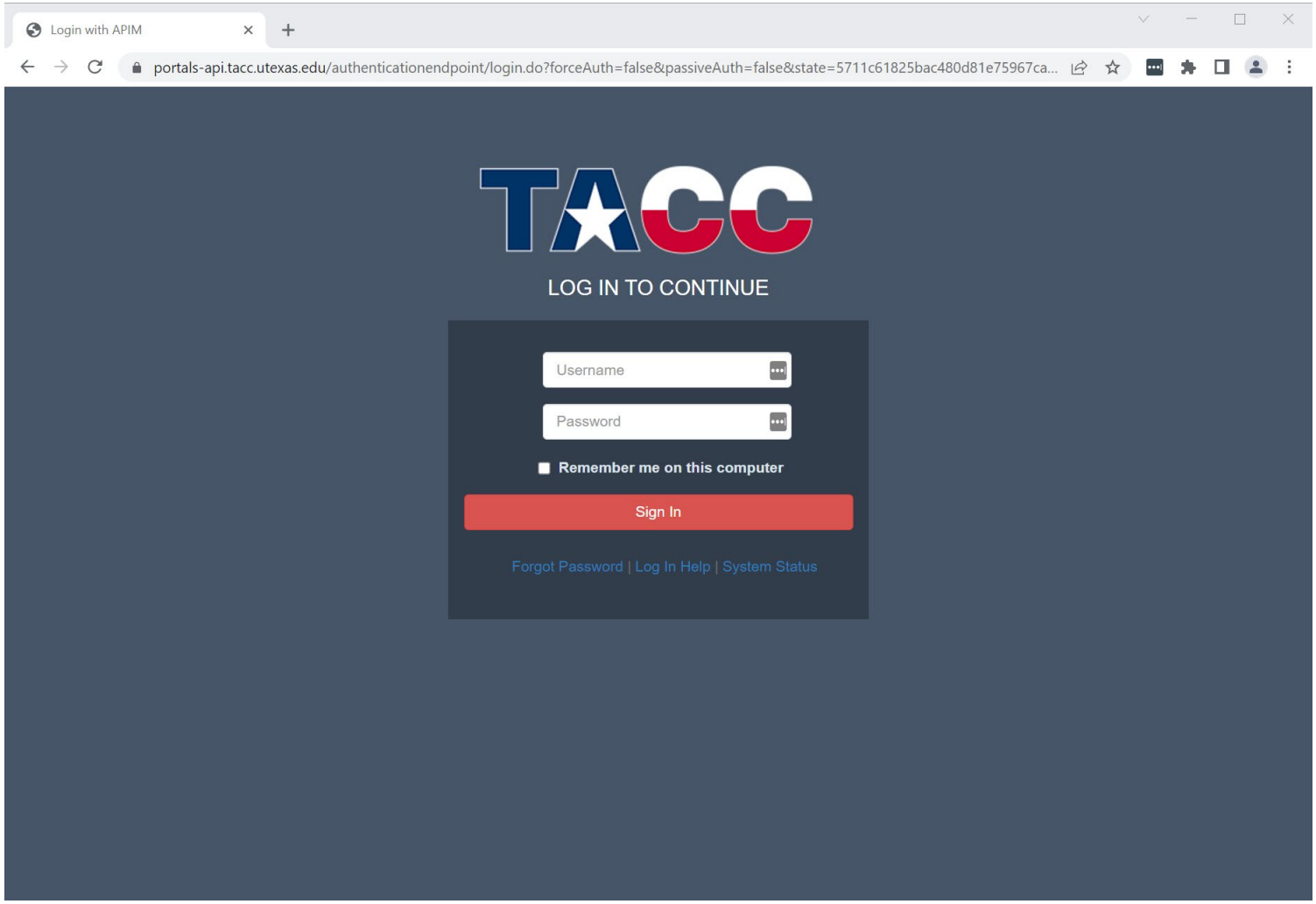
- support@tickets.txapcd.org
- Avoid attachments if possible
- If not possible, keep attachments < 3MB until further notice
- Please whitelist **tickets.txapcd.org** domain in your email program
  - This is in addition to those domains listed in the Technical Guide
    - **txapcd.org**
    - **uth.tmc.edu**
    - **tacc.utexas.edu**
- Please open a ticket for each **NEW** issue; this will help to avoid your ticket falling through the cracks

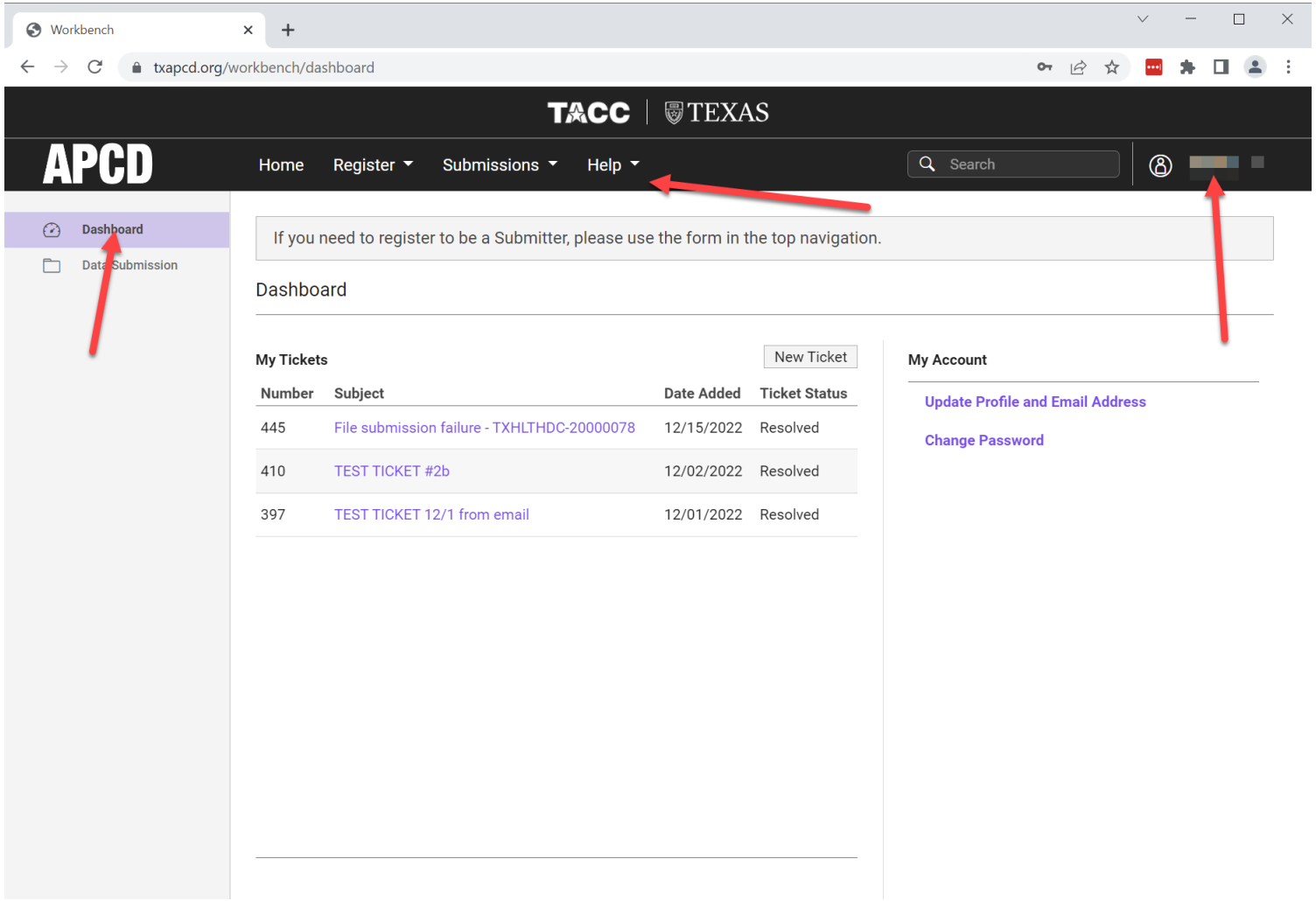
Ticket Submission via TXAPCD.ORG



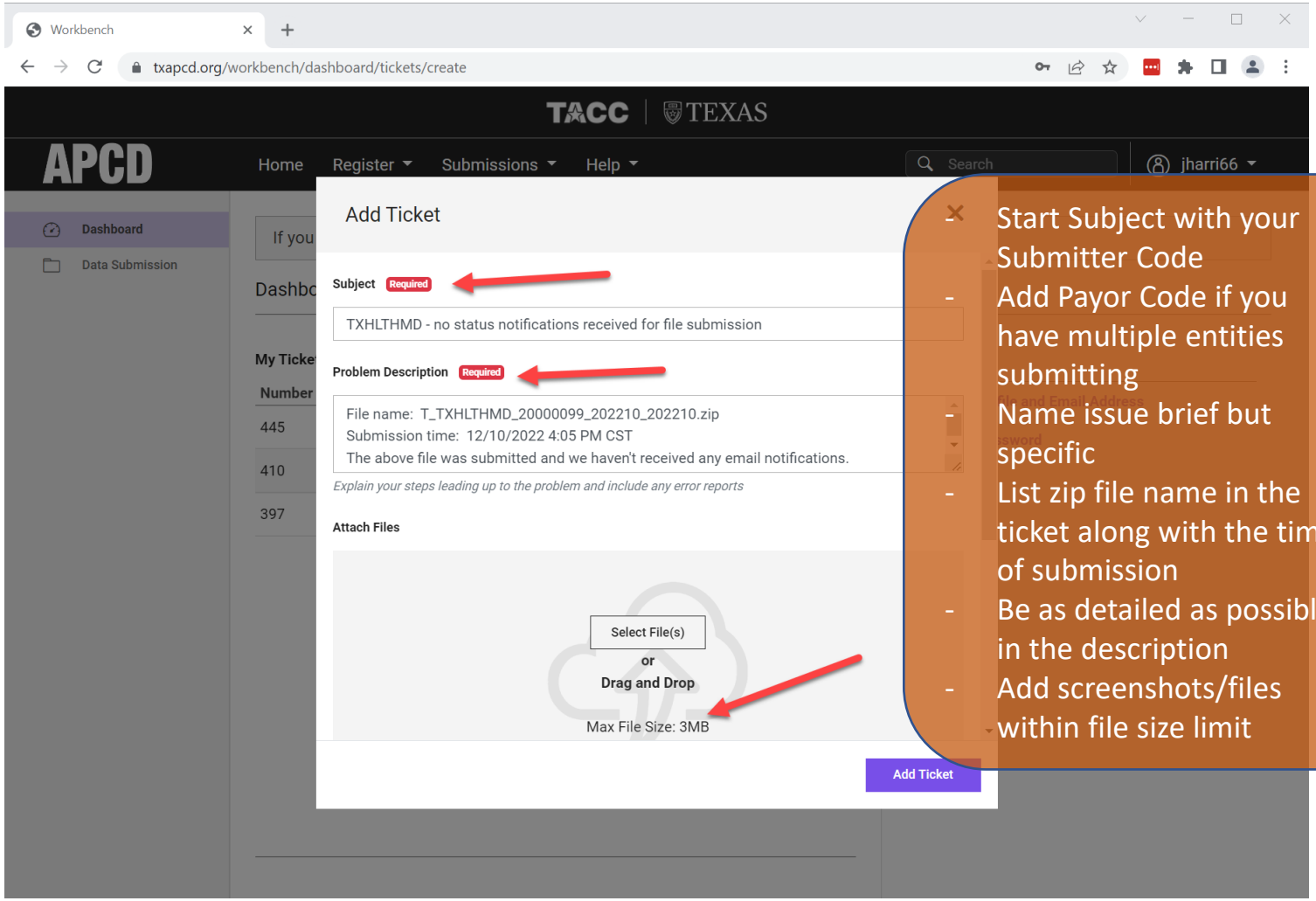
Ticket Submission via TXAPCD.ORG



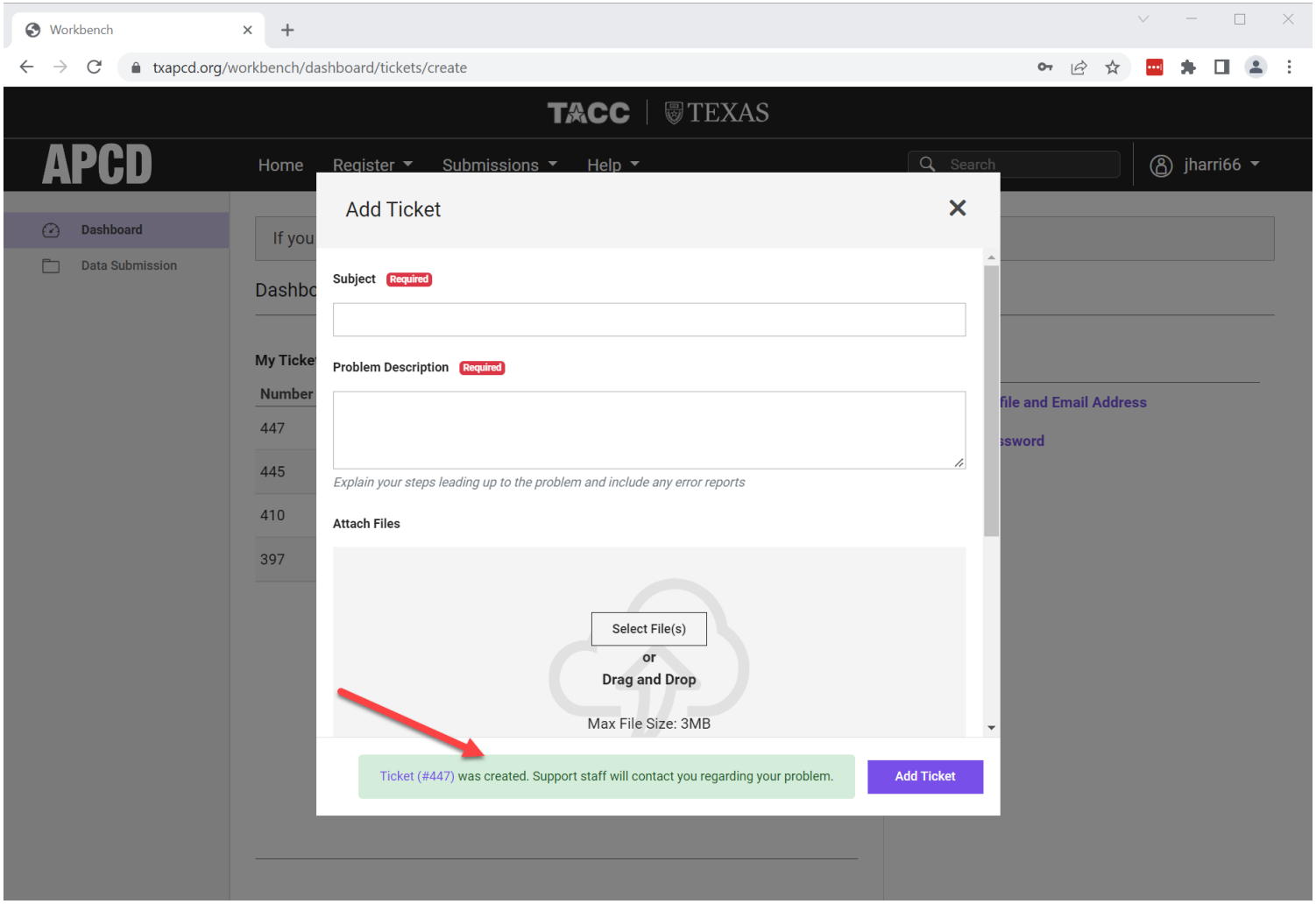
Ticket Submission via TXAPCD.ORG



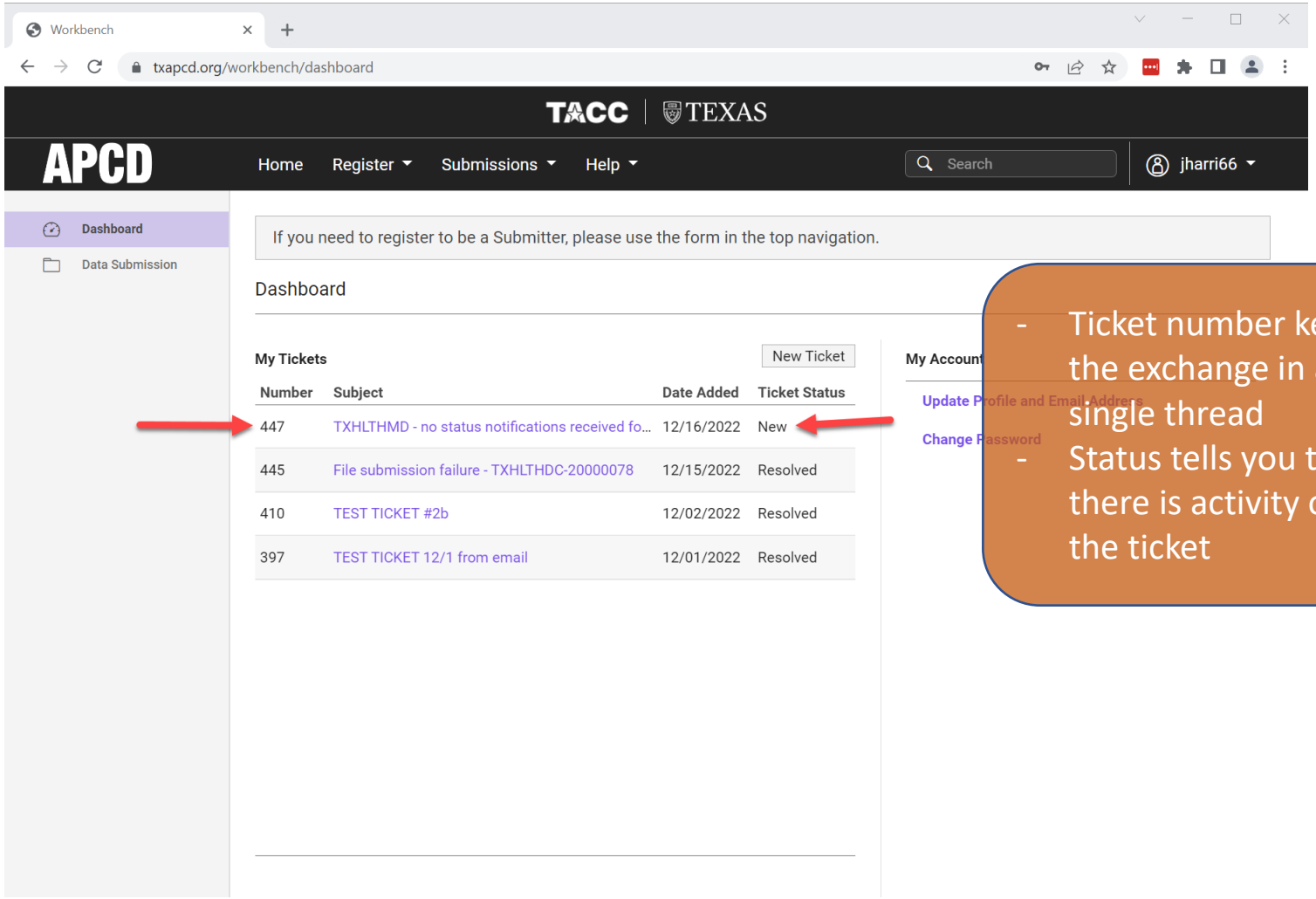
Ticket Submission via TXAPCD.ORG



Ticket Submission via TXAPCD.ORG



Ticket Submission via TXAPCD.ORG



- Ticket number keeps the exchange in a single thread
- Status tells you that there is activity on the ticket

Ticket Submission via TXAPCD.ORG

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[APCD #447] TXHLTHMD - no status notifications received for file submission

JV

jharri66 via RT <support@tickets.txapcd.org>
To Harrison, Joseph

Reply | Reply All | Forward | ...

Fri 12/16/2022 7:49 AM

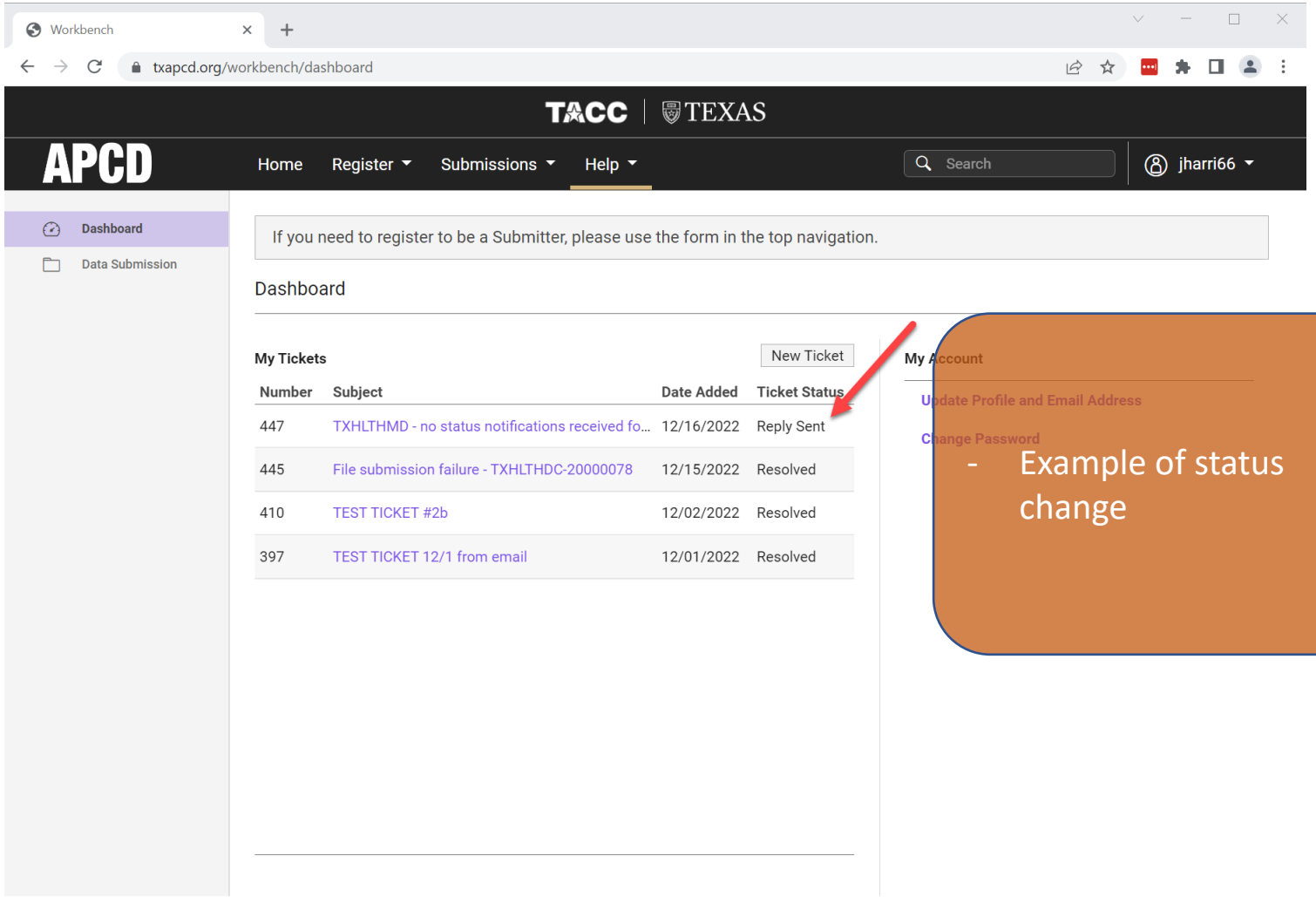
External: Increase caution when handling links and attachments.

Fri Dec 16 07:48:59 2022: Request 447 was acted upon by jharri66.

Transaction: Taken by jharri66
Queue: support
Subject: TXHLTHMD - no status notifications received for file submission
Owner: jharri66
Requestors: joseph.harrison@uth.tmc.edu
Status: new
Ticket URL: https://tickets.txapcd.org/Ticket/Display.html?id=447

This transaction appears to have no content

Ticket Submission via TXAPCD.ORG



Ticket Submission via TXAPCD.ORG

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[APCD #447] TXHLTHMD - no status notifications received for file submission

JV

jharri66 via RT <support@tickets.txapcd.org>
To Harrison, Joseph

Reply | Reply All | Forward | ...

Fri 12/16/2022 7:54 AM

External: Increase caution when handling links and attachments.

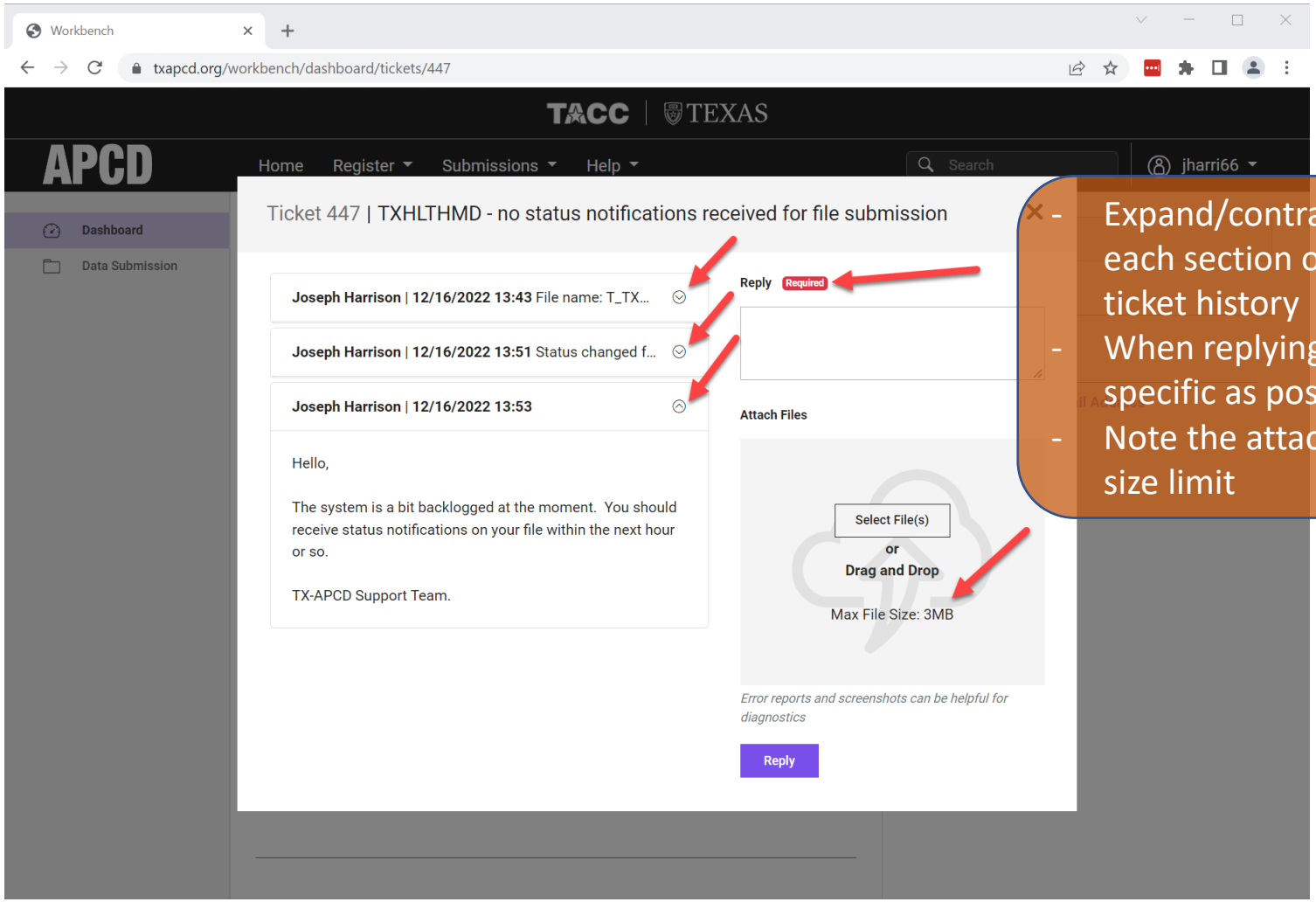
Ticket URL: https://tickets.txapcd.org/Ticket/Display.html?id=447

```
Hello,

The system is a bit backlogged at the moment.  You should receive status notifications on your
file within the next hour or so.

TX-APCD Support Team.
```

Ticket Submission via TXAPCD.ORG



- Expand/contract each section of the ticket history
- When replying be as specific as possible
- Note the attachment size limit

How to Get Help

- Texas APCD Website: https://go.uth.edu/txapcd
  - Common Data Layout (CDL)
  - Data Submission Guide (DSG) and Errata
  - Technical Guide
  - FAQs
- Questions or Problems, please submit a ticket going forward:
    - TXAPCD.ORG > Help > My Tickets > New Ticket

- Please note over the holidays staff availability will be limited, creating longer response times to emails and tickets.

Questions?

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- Questions –
  - Please submit via chat